

SUNDERLAND CARERS' MANAGEMENT BOARD (CMB)
MEETING HELD ON WEDNESDAY 9th JANUARY 2019

SUMMARY OF MAIN POINTS

1. Managing Directors Report

The Sunderland Care and Support (SCAS) Managing Director's Report was circulated, covering: role of the Chief Operating Officer, attendance management, service developments / reconfiguration and reform, recruitment campaign, deregistration and CQC/Ofsted update.

- Role of Chief Operating Officer

- Philip Foster had been appointed Managing Director of the new Sunderland 'AltogetherBetter Alliance' (ATBA) on an 18 month secondment starting full time in March. The role was to establish more integrated 'Out of Hospital' services with health / social care providers and commissioners working in partnership, using a Multi-speciality Community Provider (MCP) care model.
- Discussions were taking place at the Council to set up new senior management arrangements for Sunderland Care and Support (SCAS)
- It had been confirmed that the current Carer Board arrangements would continue and the SCAS Board was expected to formally record its commitment to the principle of Carers' Boards.

Thanks and appreciation were expressed to Philip for his enormous contribution and achievements in building up a successful service from very difficult beginnings in 2011.

- Attendance management - performance information provided - sickness absence at end of November was 7.55 days per FTE with the projected figure for the financial year being 11.68 days compared to the target of 8 days per FTE.
- Service developments, reconfiguration and reform
 - Since 2013 the budget had been reduced by £12.8M (£3.5M in 2018/19) through 5 years of reconfiguration - budget shortfall of £1.6M in the current year.
 - A new staffing structure and operating model would be implemented from 4 Feb 2019
 - 32 employees had left with voluntary redundancy and interviews to fill posts in the structure were under way.

Comments were received about continuity and management responsibility in the homes and a discussion took place.

- Recruitment campaign - a campaign had taken place to fill gaps in the new structure - about 60 appointments had been made and recruitment was continuing.
- Deregistration - notices had been submitted to CQC for the last 9 residential homes with a decision expected in about two weeks, following which individual assessments would start to determine personal budgets. The landlord, Auckland Homes, had been taken over by Falcon Housing, a Community Interest Company providing social housing for vulnerable adults, including people with a learning disability.

- CQC/Ofsted Update - CQC inspections had taken place at Villette Lodge, Fenwick Close and Meadow Rise - the reports had not yet been received. An Ofsted inspection had taken place at Grace House (Child Short Break service) with the service rated as 'good'.

2. Contract Monitoring

Report received and noted covering Quarter 2 of 2018/19. No concerns identified.

3. Carers' Issues and Concerns

- A query was raised about recently opened independent living accommodation in Barnes View; although the quality was good, the size of the living area had seemed disappointingly small.
- It was noted that the holiday policy depended on the willingness of staff to give 24 hour support, as this was not mandatory. However, the fact that all hours were paid for may provide an incentive and it may be possible to swap other staff in from elsewhere.

4. Future arrangements for Carers' Boards, including the CMB

It had been determined that the current Carers' Board arrangements for Supported Living and Day Services would continue and would be reviewed with the possibility of extension to Short Break services. Commitment to the Carer Board principle by the SCAS Board would be formally recorded at its forthcoming meeting.

5. Next Meeting

- Wednesday 3rd April 2019 at 6pm in the Leechmere Centre
- Further scheduled dates for 2019 were agreed:
 - Wednesday 3rd July
 - Wednesday 2nd October