

SUNDERLAND CARERS' MANAGEMENT BOARD
MEETING HELD ON WEDNESDAY 9th SEPTEMBER 2015

SUMMARY OF MAIN POINTS

1. Discussion with Operational Managers

The Operational Managers of SCAS (Sunderland Care and Support) had been invited to attend. The Company structure was outlined by Philip Foster and each manager gave a brief update on their experience and areas of responsibility in the new structure. CMB members' involvement in recent interviews was also referred to and it was noted that the quality of candidates had been very good.

2. Managing Directors Report

The SCAS Managing Director's Report was circulated, which gave updates on new Company structure, attendance management, performance information, deregistration, business plan 2015/2016, efficiency plans, workforce transformation, CQC inspections and the whistleblowing policy. A new complaints policy was also being developed.

3. Review of CMB and its role

A paper was presented covering the role of the CMB in relation to the recent organisation changes at SCAS. Points for discussion were raised with reference to the absorption into the larger company (SCAS), deregistration issues and sponsorship of the CMB as the involvement of the Council diminished. The service providers' wish to continue its partnership with the CMB was reaffirmed.

4. Carers' Issues and Concerns - Blue Badge issues

The issue of blue badges for use when residents are taken out was discussed further. Philip Foster was researching this and would report to the next meeting. A separate meeting with a representative of the Blue Badge service was proposed.

5. Carers' Issues and Concerns - problems with Council billing of residents' contributions

A note was circulated of a meeting that had taken place with the Council to discuss issues relating to the Council billing of residents' contributions to care in the homes. The problems with the existing systems were identified which would hopefully be addressed when a new billing system was introduced in the near future. In the meantime some possible short term actions had been identified which would be considered by the Council departments involved. A representative of the Billing team would be invited to a forthcoming CMB meeting.

6. Next Meeting

Wednesday 4th November 2015 at the Leechmere Centre

Meeting dates for the 2016 to be arranged, quarterly meetings proposed.